

# Developing an online health and safety management platform for tourism destinations



## Client vision:

The Facilities Management department at TDIC asked 4see to strengthen their reputation for transparency and value by implementing an online platform dedicated to health and safety that:

- Could be used internally and by their portfolio's service providers
- Captured, effectively escalated and tracked report incidents
- Displayed outputs in a 'live' dashboard

## How 4see helped:

Following a detailed scoping exercise, 4see were able to develop the Al Salamah (safety) System that met and exceeded the health and safety requirements of the client, as well as incorporating TDIC's branding. This was fully managed and hosted by 4see, meaning that the only requirement for accessing the system was an internet connection and login details.

Users were given access to areas that they needed through a secure permissions system, ensuring that service providers could only view and work with their properties while TDIC could view the performance across the entire portfolio.

Data from incidents, inspections and audits undertaken by both the Service Provider and TDIC staff and consultants were used to develop 'live' dashboard reports. This gave TDIC management an excellent overview of their portfolio's health and safety performance, all from their desktop.

**“ TDIC are committed to ensuring that we provide safe, comfortable and healthy buildings, workplaces and locations for all our staff, contractors and visitors to TDIC controlled premises. 4see have provided an excellent service in promoting this and ensuring that we met our immediate objectives. ”**

Philip Mills, Facilities Director, TDIC

